

BACKGROUND

We use TeamApp to operate our Adult Member Swimming Club. TeamApp provides various functionality which you can peruse on [TeamApp.com](https://www.teamapp.com) and you can also see the relevant privacy policy here: [TeamApp.com/privacy](https://www.teamapp.com/privacy). You have the opportunity to add personal data (e.g. mobile phone number, emergency contact name) in case of emergency or needing support. Your data may be visible to Greystoke Pool ADMINS who maintain TeamApp for users.

SETTING UP TEAM APP

- Download TeamApp to your smartphone from the Apple or Android app stores OR go to [TeamApp.com](https://www.teamapp.com) on your computer. Here is the view on your computer:



- Look for Greystoke Pool by clicking on FIND MY TEAM



- Click on GREYSTOKE POOL



Team App Set Up Guide

- Now click on +JOIN towards the top of the screen



- Add your email address.



- TeamApp will now send a unique 6 digit code to your email. Enter this code on the TeamApp screen



Team App Set Up Guide

- You will now be asked to select an access group. Select VOLUNTEER.
- You now have VOLUNTEER access to Greystoke Pool TeamApp (pew!).
- You will be asked to provide your name (we need christian name and surname please) as well as your phone number and address.
- You will allocated to membership by a TeamApp admin (this is a manual process so may take up to a day or two - though it is usually complete within a couple of hours).
- Create your password by clicking on your name on the TeamApp banner row and select CHANGE PASSWORD



- SUPPORT on the TeamApp banner row will take you to HELP and FREQUENTLY ASKED QUESTIONS.

